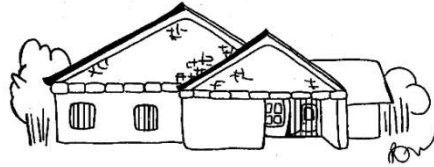


BUDBROOKE MEDICAL CENTRE



Surgery Newsletter- August 2018

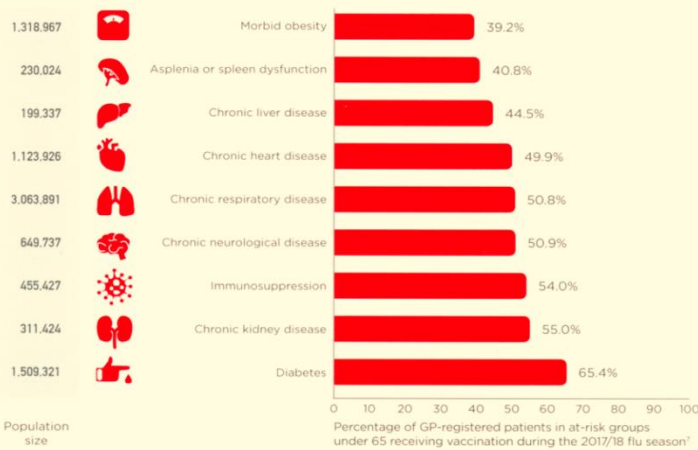


FLU SEASON.. coming in September



We are urging all patients who are eligible for a flu vaccination during the 2018/19 flu season have their vaccination. We will be starting giving vaccinations in September. All over 65's are eligible for a flu vaccination called 'FluAd' This product allows for better absorption. Under 65's have a Quadrilateral vaccination which provides the best coverage for this age range. This is the best available product recommended by NHS England and The World Health Organisation.

Overall, **less than half** of eligible, at-risk patients under 65 years of age received a flu vaccine during the 2017/18 season



During the 2017/18 flu season half the eligible, at-risk patients under 65 years of age did not uptake their vaccination.

Within this season, there was the highest percentage of patients having flu like illnesses who hadn't had their vaccination. This then increases the flu like illnesses for those not at risk.

First flu clinics available from
17th September 2018
Book with Reception today!
Saturday's also available!

If you wish to discuss your vaccination further please book in with Joy (Practice Nurse) before the 17th September. If you wish to decline please email our enquiries email and you will not be contacted further.

Budbrooke Patient Participation Group

The PPG (patients, doctors and surgery staff) meet every two months at the Surgery to discuss matters arising. Full details about the PPG (constitution, meeting minutes, etc.) are available in the surgery on the PPG notice board or on the **Budbrooke Medical Centre website**. If you would like further information on the PPG or would be interested in joining as a patient representative please contact **Sarah Davies** on **01926 403800**.

The PPG also has its own email address (budbrookPPG@budbrookemc.nhs.uk) for patients to contact the PPG directly with any queries or issues that they would like raised at the PPG meetings.

Our next meeting is

11th September 2018 at 1pm

Referral Support Scheme



We now operate a Referral Support Scheme.

This means that **all non-urgent referrals are discussed confidentially with other GP'S before they are sent on to the hospital**. This is a South Warwickshire GP programme, that is being run across GP surgeries across South Warwickshire.

Sometimes a more effective approach is found after clinical discussion and a long wait for hospital care can be avoided.

Your GP will discuss their referred treatment plan with you in your appointment and you will be contacted within 5 days of your appointment if an improved plan is developed.

This will not cause any significant delays and is in place to support GP's in referring their patients to the most appropriate place of care, using GP specialist skills and gaining advice & guidance from secondary care consultants.

Late appointments now available

- Monday nights (GP's 6:30-8pm Nurses 6:30-7:30pm)
 - Pre-bookable appointments
 - Online availability
 - Telephone appointments

Privacy policy- UPDATED

You can find our updated Privacy Policy 2018 under patient resources and your data/GDPR on our website. Please take a look at this.

Repeat prescriptions

We cannot take repeat prescriptions over the telephone. All requests must be online, email, filled in repeat slips or coming into the surgery and requesting them. If you have a prescription query then please call the dispensary directly on **01926403881**

Please use the following email addresses to send repeats too:

enquiries@budbrookemc.nhs.uk

Or

dispensary@budbrookemc.nhs.uk

Please allow 2 working days before attempting collection

Screening dates

Upcoming screening dates...

Abdominal Aortic Aneurysm = 06/09/18
Retinal Eye Screening = 21/09/18
Audiology = Every 2 weeks (on average)



Do YOU look after someone who is ill, frail or disabled? Carers trust provides free and confidential information, advice and support. Next clinic Tuesday 19th September (Speak to Reception for more information)

Have you followed our social media?

Keep up to date with our social media and website to ensure you are aware of all of our key and new information.

It is a great way to find out what is going on at your GP Surgery.

Like us on Facebook at 'Budbrooke Medical Centre'

Follow us on Twitter at 'Budbrooke MC1'



Appointments

Please can all patients **cancel** any appointments **in advance** when it is not needed. You can cancel by phone or online.

This enables other patients to book and attend your appointment.

We would like to minimise the amount of unattended appointments at Budbrooke.

Patient Online Services

From 1st April 2016 you will be able to, if you wish, view your coded Medical Records online via "Patient Access". Being able to see your Medical Records online might help you to manage your medical conditions, it also means that you can book appointments and order repeat prescriptions from anywhere in the world, should you need to.

For more information go to www.budbrookemedicalcentre.co.uk

Have you had your NHS Health check yet?

Anyone between the ages of 40-74 is eligible for their FREE NHS health check with the nurse. It is a 20 minute appointment with Sally or Joy. Call reception today to find out if you are eligible!