

BUDBROOKE MEDICAL CENTRE



Surgery Newsletter- Nov 2018



FLU SEASON



Are you are eligible for your pneumococcal, Shingles or flu vaccinations?? (If you are unsure please check with reception. This year includes all health and social care workers)

We are running clinics throughout November, but to work towards winter pressures we would like to get everyone vaccinated as soon as possible so we can provide extra appointments during what can often be a difficult season for the more vulnerable patient.

The prevention of illness by vaccination is not only important for you but also to those groups that are not eligible for vaccination as these illnesses become less prevalent.

If you wish to discuss any of your vaccinations further please book in with Joy (Practice Nurse). If you wish to decline please email our enquiries email and you will not be contacted further, this would really help the surgery in reducing contacts to patients.



● Christmas Extended Hours and Closures

- Christmas Eve – Monday 24th – Dispensary closing by 1pm
- Christmas day – Tuesday 25th – Closed
- Boxing Day – Wednesday 26th – Closed
- Thursday 27th 8am – 8pm – Extended Hours
- Friday 28th 8am – 6pm
- Saturday 29th and Sunday 30th – Closed
- New Year's Eve - Monday 31st – Dispensary closing by 1pm
- New Year's day Tuesday 1st – Closed
- Wednesday 2nd Jan 2019 – 8am -8pm – Extended Hours

Budbrooke Patient Participation Group

The PPG (patients, doctors and surgery staff) meet every two months at the Surgery to discuss matters arising. Full details about the PPG (constitution, meeting minutes, etc.) are available in the surgery on the PPG notice board or on the Budbrooke Medical Centre website.

The PPG also has its own email address (budbrookPPG@budbrookemc.nhs.uk) for patients to contact the PPG directly with any queries or issues that they would like raised at the PPG meetings.

Our next meeting is
13th November 2018 @ 1pm - at the Open Door

WALK IN OR PRE-BOOKABLE FLU CLINIC

Saturday the 3rd November

Please come and get your flu
vaccination with Joy and Dr
Penfold!!!



Late appointments now available

- Monday nights (GP's 6:30-8pm Nurses 6:30-7:30pm)
 - Pre-bookable appointments
 - Online availability
 - Telephone appointments

Audiology services for over 55's.

Clinics are available on the following dates at Budbrooke (You are required to be referred to this service, please speak to reception)

- Thursday 8th November

Dispensary - IMPORTANT NEWS!!

We have always prided ourselves on providing an extremely efficient and effective service from our dispensary. The increase in the number of patients at the surgery has resulted in us having to review our processes to ensure we still provide the same service safely, therefore we are asking for patients help in the following;

- No repeats to be handed in to a dispenser - please use the box and not the bell/window
- When ordering medication, use the Patient Access Portal
- Or dispensary@budbrookemc.nhs.uk
- Please allow 3 working days before collecting your prescription
- Please email dispensary with enquiries, rather than telephoning if possible

Please email Sarah Davies, Practice Manager on sarah.davies@budbrookemc.nhs.uk if you have any feedback on our service

Have you followed our social media?

Like us on Facebook at
'Budbrooke Medical Centre'



Follow us on Twitter at
'Budbrooke MC1'



Screening dates

Upcoming screening dates...

Abdominal Aortic Aneurysm =
Thursday 8th November 2018

Retinal Eye Screening =
Friday 23rd November 2018



Do YOU look after someone who is ill, frail or disabled? Carers trust provides free and confidential information, advice and support.
Next clinic: See reception
(Speak to Reception for more information)

Appointments- TEXT REMINDER ISSUE!!

Please note there is a technical problem with text messaging, therefore this facility has been turned back on but is still showing telephone appointments and home visits with dedicated times

We have decided to turn this back on due to the non-attendance rate increasing by 30%

We would like to minimise the amount of unattended appointments at Budbrooke.

Patient Online Services

From 1st April 2016 you will be able to, if you wish, view your coded Medical Records online via "Patient Access". Being able to see your Medical Records online might help you to manage your medical conditions, it also means that you can book appointments and order repeat prescriptions from anywhere in the world, should you need to.

For more information go to www.budbrookemedicalcentre.co.uk

Have you had your NHS Health check yet?

Anyone between the ages of 40-74 is eligible for their FREE NHS health check with the nurse. It is a 20 minute appointment with Sally or Joy. Call reception today to find out if you are eligible!