ARTHRITIS AWARENESS WEEK 12-18 October

Arthritis Research understands that the pain caused by arthritis can be constant and make the little things in life difficult. So this National Arthritis Week Arthritis Research UK are inviting you to join them by sharing your story and helping to highlight what it’s like to live with the pain of arthritis as part of the Share your day, Shape our future campaign. Have a look at some sufferers’ stories at www.arthritisresearchuk.org/share-your-day.aspx

New Patients!
We are currently taking on new patients, we have an easy registration process. Ask at Reception today.


Check out our website
Visit our new, mobile friendly website www.budbrookemedicalcentre.co.uk for quick access to the latest Budbrooke news. You can now easily download useful forms and access important information. New patients can also download registration packs to be completed at home and be brought in at their convenience.

We’re on twitter!!! Follow us @budbrookeMC1

Telephone Consultations
Did you know you can book a telephone consultation with a GP?
We offer telephone consultations everyday with the GP’s here at Budbrooke. Please speak to a member of the reception team to arrange a telephone call back if you would like this instead of a face to face appointment.

October is Stoptober
Need help? Want some advice?
Book an appointment with our nurses to talk about the best support for you to quit! The Stoptober website has loads of helpful advice and information.

Stoptober
THIS TIME IT’S PERSONAL!
Are you eligible for the flu jab?

Not sure?

Check with reception today!

Influenza vaccinations are given at the surgery to:
- anyone aged 65 and over
- pregnant women
- children and adults with an underlying health condition (particularly long-term heart or respiratory disease)
- children and adults with weakened immune systems

Anyone in these risk groups is more likely to develop potentially serious complications of flu, such as pneumonia (a lung infection), so it's recommended that they have a flu vaccine every year to protect them.

Please see our website or telephone the surgery if you are eligible.

We will not be sending out invitation letters this year so please telephone in to book in to see one of the nurses.

You can also book your flu appointment online!

Budbrooke Patient Participation Group

The PPG (patients, doctors and surgery staff) meet every two months at the Surgery to discuss matters arising. Full details about the PPG (constitution, meeting minutes, etc) are available in the surgery on the PPG notice board or on the Budbrooke Medical Centre website.

If you would like further information on the PPG or would be interested in joining as a patient representative please contact Sarah Davies on 01926 403800.

The PPG also has its own email address (budbrookPPG@budbrookemc.nhs.uk) for patients to contact the PPG directly with any queries or issues that they would like raised at the PPG meetings.

Our next meeting is

Appointments 60 DNA’S in September

National policy is to encourage patients to expect to be seen within a certain time frame. This creates pressure on appointment availability. As a practice we would like to reduce the rate of DNA’s (Did Not Attends). The practice operates a system that records all failures to attend appointments in the patient’s clinical records as a matter of good medico-legal practice.

Family and Friends Test

We would like to know what you think about our service. This is in the format of a questionnaire given out to patients in reception. Patients should fill this out after each appointment so the answers reflect their recent experience. You may be asked to fill this questionnaire out on numerous occasions but that is because you will have different experiences each time. The whole of the NHS is taking part in this and it is important we know what you think.

Patient Online Services

From 1st April 2016 you will be able to, if you wish, view your coded Medical Records online via “Patient Access”.

Being able to see your Medical Records online might help you to manage your medical conditions, it also means that you can book appointments and order repeat prescriptions from anywhere in the world, should you need to.

For more information go to www.budbrookemedicalcentre.co.uk